|  |  |
| --- | --- |
| Title | **Perform communications** |
| Level | **2** | **Credits** | **5** |

|  |  |
| --- | --- |
| Purpose | The competency standard is designed to make enable the trainee to properly communicate with the related persons in the industry. |

|  |  |
| --- | --- |
| Classification ISCED | 0214 Handicrafts |

|  |  |
| --- | --- |
| Available grade | Competent / Not yet competent |

|  |  |
| --- | --- |
| Modification history | N/A |

|  |  |  |
| --- | --- | --- |
| **Competency Unit** | **Performance Criteria** | **Knowledge and Understanding** |
| **J1. Communicate with senior/joiner** | **The trainee will be able to:****P1:** Communicate verbally according to the status of seniors/joiners.**P2:** Select the suitable channel and communicate in written. | **The trainee will be able to:****K1:** Know the verbal communication.**K2:** Understand channels of communication.**K3:** Describe different types of action communication. |
| **J2. Communicate with engineer/ supervisor** | **The trainee will be able to:****P1:** Communication verbally according to the status of engineer/supervisor.**P2:** Select suitable channel for communication.**P3:** Communication in written. | **The trainee will be able to:****K1:** Know the verbal communication.**K2:** Understand channels of communication.**K3:** Describe different types of action communication. |

|  |  |  |
| --- | --- | --- |
| **Competency Unit** | **Performance Criteria** | **Knowledge and Understanding** |
| **J3. Communicate with electrical department** | **The trainee will be able to:****P1:** Communication verbally/written according to the status of electrical faults. | **The trainee will be able to:****K1:** Know the verbal communication.**K2:** Understand channels of communication.**K3:** Describe different types of action communication. |